



*A Spectrum of clearly defined, high impact technical and consultative services designed to help gain competitive business advantage*

**VIRTUALIZATION IS A PROVEN TECHNOLOGY THAT IS RAPIDLY TRANSFORMING THE IT LANDSCAPE AND FUNDAMENTALLY CHANGING THE WAY THAT PEOPLE COMPUTE.**

With virtualization, you can vigorously bonfire and take down virtual servers (virtual machines). Running several virtual machines can completely take advantage of a physical server's compute prospective — and afford a swift retort to shifting datacenter hassles.

vServe24/7 focuses on assisting organizations in the decision process regarding which Virtual technology to use to meet business and technical requirements. Our expert team helps you optimize the performance of virtualized systems while balancing I/O and other needs. We back our services with experts to manage, monitor and run those machines with the ability to run the widest selection of applications and infrastructure services, your business depends on.

**Implementation, Security and Design Services:**

vServe24/7 works closely with wide range of virtualization software vendors to propose, develop and validate implementation that is optimized for the virtual platform. Virtualization helps trim down costs and improve efficiencies, and provide the infrastructure foundation you need to get the most out of your virtualization investments. We provide complete project management services across the entire implementation process including:

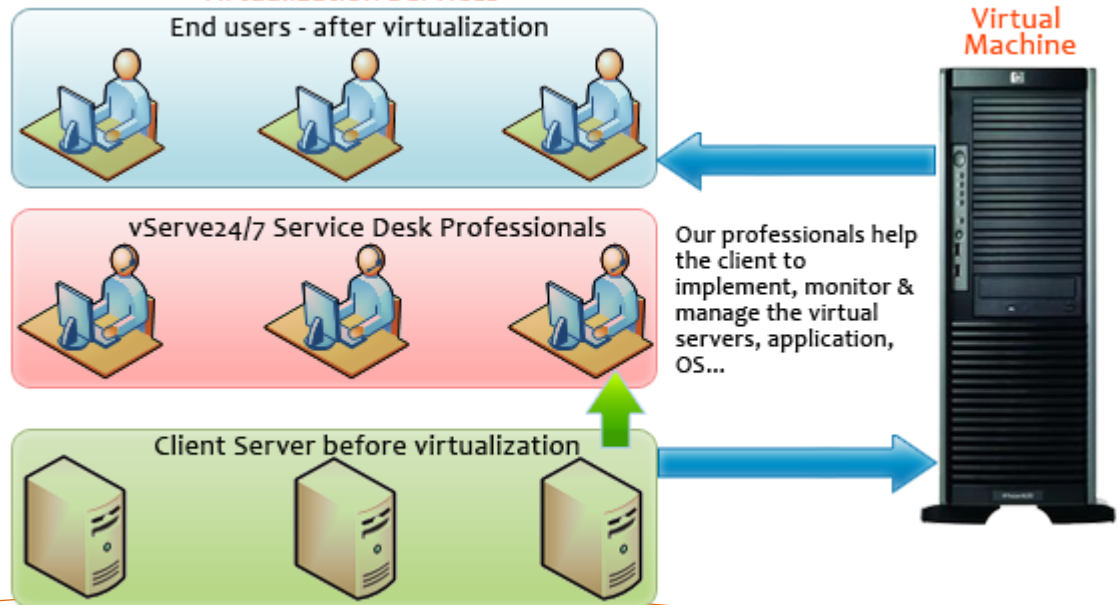


## Monitoring and Management of Virtual Environment

- ✓ Monitor performance of virtual infrastructure
- ✓ Optimize resource utilization
- ✓ Monitor Virtualization host servers and guest virtual machine instances
- ✓ Track virtual machine (VM) availability and performance, including key metrics such as CPU, memory, disk space, and network bandwidth
- ✓ Monitor key statistics to ensure that your virtualization environment is running smoothly

- ❖ **Asset Management** - A complete analysis of the Client's current set of Virtualization Infrastructure.
- ❖ **Platform Development** - Our expertise engineers develop a secure and virtualized server and storage podium based on the requirements identified in the assessment.
- ❖ **Technology Infrastructure Procurement** - vServe is liberated to deliver the best outlay/performance equilibrium to meet our clients' infrastructure needs.
- ❖ **Pilot Installation** - vServe scrupulously tests the virtualized server and storage platform before going live.
- ❖ **Server Consolidation** - Reduced Hardware Cost, Higher physical resource utilization, smaller footprint (power, space, cooling, etc.)
- ❖ **Security and Virtualization** - Isolation Management will enforce restrictions on administration and resource sharing.
- ❖ **Virtual Platform Integrity Management** - Maintain a resource inventory and act as an early warning system for anomalies (detect and report)

### Virtualization Services





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## Technical Support for Virtualized environments:

vServe24/7 virtualization solution facilitate you to proffer a convenient user familiarity across various client podium, and make over the way you deliver applications and cope the exploding range of clients and devices. Whether it's raising server and storage deployment in a virtualized data center, or a drift from client structural design to cloud computing, we help patrons choose the right approach to accomplish the preferred consequences.

Our services give your IT team direct access to experienced vServe24/7 Support Center engineers who can assist on software features and advantages, crisis analysis and resolution, and identification of software flaws.

### *The major features include:*

- ❖ Problem isolation, analysis, resolution and telephonic support
- ❖ Software operational and installation support
- ❖ Monitor and manage a diverse IT environment with a single solution
- ❖ Escalation management with three levels of engineering support
- ❖ 9x5 or 24x7 coverage window
- ❖ Enhanced competence of IT operations - eradicating manual intrusion by your IT staff through computerized data collection, investigation, and call logging processes
- ❖ Vigorous remote support security - ensure data reliability and transaction security through industry-standard encryption and certification expertise
- ❖ Abridged IT intricacy and costs - reducing the need to supervise multiple remote support tools