



CLIENT BENEFITS

- ✓ *Complete security management services that address simpler to complex issues*
- ✓ *Determined approach for delivering "right" approach to capitalize on your infrastructure and consumer support ROIs*
- ✓ *Enhanced delivery approach driven by ITIL/ITSM frameworks, tailored to unique client environments*
- ✓ *ROI motivated culture with service level measurement and management*

vSERVE 24/7 OFFERS SYNCHRONIZED AND REFINED SECURITY SERVICES TO ENABLE ORGANIZATIONS ACHIEVE COST EFFECTIVENESS, RELIABILITY AND OPERATIONAL EFFICIENCIES.

Security and automated network management are necessary features for managers and administrators of large networks. A key issue in network security management is how to define a formal security policy. A good policy specification should be easy to get right and relatively stable, even in a dynamically changing network.

Without security, both public and private networks are susceptible to unauthorized monitoring and access. Internal attacks might be a result of minimal or nonexistent intranet security; while risks from outside the private network stem from connections to the internet and extranets. vServe24/7 managed security management centre is a built-in elucidation that transports security lifecycle management. Based on the ITIL model, our solutions facilitate organizations in management and monitoring the widest array of security platforms. We make the firewalls as effective as possible by leveraging our trained experts to manage and monitor your device 24x7x365, along with our state-of-the-art security intelligence, event management and correlation capabilities.



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vServe24/7 Security Service:

- ❖ Network Security Awareness
- ❖ Vulnerability assessment
- ❖ Penetration testing
- ❖ Intrusion detection / prevention management systems
- ❖ Network boundary protection service
- ❖ Information security risk assessments
- ❖ Anti – virus and content filtering services
- ❖ On-site consulting service
- ❖ Network & infrastructure audit service



vServe24/7 Security Services

• Our Monitoring Services include

- ❖ 24/7 Security monitoring and management
- ❖ Fault management
- ❖ Change management
- ❖ Performance management
- ❖ Configuration management
- ❖ Technical and management reporting
- ❖ Well Defined L1, L2 and L3 skill definitions
- ❖ ITIL certified structured approach

