



Achieve Greater Business Value with New Products and Features of Oracle E-Business Suite R12

As a business user of R11, you have 3 options to stay with Oracle E-Business Suite:

- ✓ *Remain on your current version and budget for 20% increase in support costs*
- ✓ *Upgrade to R12 and enjoy the benefits*
- ✓ *Re-implement to R12*

IT ORGANIZATIONS KNOW THAT THEIR CORE BUSINESS APPLICATIONS SHOULD BE DEVELOPED ON A REGULAR BASIS IN ORDER TO TAKE ADVANTAGE OF THE LATEST APPLICATION UPDATES AND EXPERT SKILL AVAILABILITY.

However, amendment of any business critical applications must be done carefully, to ensure optimal performance and guarantee business continuity. With help of an expert IT service provider, organizations can ensure that they are leveraging the best practices for all upgrades to get the maximum benefit from new implementations.

Oracle has announced that Oracle E-Business Suite R11i Premier Support ends in November 2010 and will be replaced with Extended Support for a period of 3 years. The higher cost of Extended Support has been waived for a period of 12 months starting November 2010. However, from November 2011, your support costs for R11 will be 20% more than your current Premier Support fees.

Oracle E-Business Suite R12 provides business foundation across all industries and sectors. This helps organizations to reduce costs and proportionally increase productivity through a range of solutions, business processes and industry based solutions.

vServe24/7 adopts flexible and scalable solution for updating the life cycle of projects of different sizes. This methodology has been continuously improved; taking into account several critical factors of success and mitigates risk.





vServe24/7 Upgrade Services:

With the latest release your organizations can achieve independent solutions that are complementary to existing 11i or Release 12 environment. vServe24/7 “InsiteApps” – is designed specifically for a smooth Oracle R12 migration. It helps the customers to feel easy and comfortable with the whole upgrade process by leveraging vServe24/7 R12 expertise with significant savings in the upgrade cost. We have the expertise and experience you need, to evaluate and update your E-Business Suite Release 12 environment.

vServe24/7 Upgrade Methodology:

Our upgrade methodology identifies the required changes and challenges. Our experts will perform a thorough assessment of the existing setup. This assessment includes checks on software and hardware requirement or disk space allotment. On a successful back up of the existing set up, our experts will highlight the benefits of new technology and add Oracle related fusion modules. Then, enter into test phase by optimizing the upgrade downtime. If any issues found during the test phase, a close interaction between Oracle Customer Support and Critical Accounts Manager is carried out to ensure a timely resolution. This is followed by quick escalation assistance. The final phase is the Upgrade Path.

With consistent and cost-effective upgrade services, our customers can exploit the new features of R12 to benefit their business. The R12 upgrade services assist your organization with swift migration and faster deployment of applications. In addition, our techniques can reduce downtime because it automates the upgrade media using scripts for customizations and scripts / test suites for regression testing to speed up post-upgrade.



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Significant benefits of upgrading R12 with vServe24/7:

- ❖ *Extensive experience in handling complex upgrades across the world*
- ❖ *Subject matter expert with the experience of several updates R12 Oracle E-Business Suite implementations*
- ❖ *Complete lifecycle services through consulting, training, support and web services*
- ❖ *With consistent operational and financial information drive performance*
- ❖ *More adaptable platform for global business*
- ❖ *Extend global business processes with Oracle Application Integration Architecture*
- ❖ *Our expert services assist your organization in improving operational efficiency and inventory management expertise to fight against the narrow margins in today's rapid and tough economic environment*
- ❖ *Industry standard certified resources*
- ❖ *Increased support for global shared services*
- ❖ *Assist you in mitigating risk*
- ❖ *Increase upgrade efficiency*
- ❖ *Reduce business disruption*
- ❖ *Leverage new functionality*
- ❖ *New or enhanced functionality, improved reporting capability*
- ❖ *Potential to reduce customizations*

Our experts have been working with R12 since its initial release and fully understand its technical and operational degree. Our upgrade methodology reveals the impact of the R12 on your current business processes and end users, and assists you in mapping the recommended approach, the time and effort necessary to improve your application to R12 successfully. Our focus will be to assess the impact of the upgrade of all existing customizations and extensions to identify opportunities for improving business processes through *R12 new functionality*. Also we will create a training plan to ensure that your team is comfortable with new features, and perform several test upgrades, to reduce the risk while updating to final production.